Betsey Ho 2115 29th Avenue San Francisco CA 94116

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I previously had AT&T as my DSL provider. Supposedly, I had and was paying for high-speed internet. I had constant internet outages with AT&T. To resolve my outage problems, AT&T had to reduce my internet speed. What's the point of paying for "high-speed" only to have it throttled back for it to be slowed down for reliable service? I have had Sonic.net has my internet provider and have only one outage during the previous 18 month period. Sonic provides me with 1GB service which is much faster than the 8MB service I was receiving from AT&T.

Betsey Ho